Ground Control Systems® Limited Warranty

Ground Control Systems® warrants its products against failure due to defects in materials, coatings and workmanship:

Workmanship is classified by material:

- Coated structural steel and welds have a lifetime warranty
- All other materials have a 5-year warranty

Non-Marine Environment (Standard)

- Powder coatings have a 5-year corrosion protection warranty
- Galvanized finishes have a 10-year corrosion protection warranty
- Thermoplastic coatings have a 20-year corrosion protection warranty
- Stainless steel finishes have a 20-year corrosion protection warranty

Marine Environment (Coastal Regions)

- Powder coatings have a 1-year corrosion protection warranty
- Galvanized finishes have a 5-year corrosion protection warranty
- Thermoplastic coatings have a 10-year corrosion protection warranty
- Stainless steel finishes have a 10-year corrosion protection warranty

Direct contact with salt water or salt (Salted roads)

- Powder coatings are not covered under warranty in this region
- Galvanized finishes have a 5-year corrosion protection warranty
- Thermoplastic coatings have a 5-year corrosion protection warranty
- Stainless steel finishes have a 5-year corrosion protection warranty

Corrosion protection warranty covers failures due to corrosion under the coating, or flaking of the coating itself, resulting in corrosion.

The above warranties do not cover fading or discoloration due to exposure to sunlight, failures due to metal-to-metal wear, including but not limited to movable metal rings, any wear expected from the normal use of the product, negligence, abuse, vandalism, accidents, severe weather, acts of God, insufficient maintenance, or damage due to improper installation. This warranty does not apply to altered, modified, or repaired products, unless performed by Ground Control Systems® authorized personnel.

Repaired product, replacement product, or partial / full refund will be the remedy for any warranty claim, and standard shipping services will be covered by Ground Control Systems®. Any extra costs
incurred to deliver the product, such as special requested delivery services, lift gate services, duties, or other associated costs can be waived at Ground Control Systems’ sole discretion.

Warranty only applies to the initial installation. Proof of sale from Ground Control Systems® or an authorized dealer is required; Ground Control Systems® will attempt to verify your purchase, but the burden of proof is ultimately on the claimant.

This warranty does not cover any consequential or incidental damages as a result of a breach of warranty, including but not limited to damage to installation surface, loss of profits, or any other costs, damages, or injury that might be incurred. Ground Control Systems is not responsible for costs or damages incurred during the installation or removal of defective product or replacement product. If required for a warranty claim, the defective product must be returned to Ground Control Systems, or disposed of properly, at claimant’s expense. The foregoing warranty is exclusive, and is given and accepted in lieu of any and all other warranties, expressed or implied, including without limitation, the implied warranties or merchantability and fitness. The remedies of claimant for any breach of warranty shall be limited to those provided herein. No agreement varying or extending the foregoing warranty will be binding upon Ground Control Systems unless it is in writing, and signed by a duly authorized officer of Ground Control Systems®. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For warranty claims, service or any questions, please contact:

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